

OBAVIJEST GOSTIMA O NAČINU PодноŠENJA PISANIH PRIGOVORA

Poštovani gosti,

Sukladno članku 10. Zakona o zaštiti potrošača (NN 41/14; 110/15; 14/19) obavještavamo Vas da pritužbu na kvalitetu naših usluga možete dostaviti u pisanom obliku na:

adresu: _____.

e-mail: _____.

faks: _____.

Odgovor na Vaš prigovor dat ćemo u pisanom obliku najkasnije u roku od 15 dana od dana zaprimljenog prigovora.

Potpis:

NOTICE OF HOW TO FILE A COMPLAINT

Dear guests,

Pursuant to Article 10 of the Law on Consumer Protection (NN Official Gazette No. 41/14; 110/15; 14/19), we inform you that complaints regarding the quality of our services can be submitted in writing to:

our address: _____.

our e-mail: _____.

our fax: _____.

You will receive a response to your complaint in writing within fifteen (15) days of receipt of the complaint.

Signature:
